

# Your Trusted IT Partner

<http://www.itautomation.com/job/salesforce-business-intelligence-analyst-ii/>

[← Go back to current openings page](#)

## Salesforce Business Intelligence Analyst II

### Description

Brief summary of the role –

IT Automation LLC is looking for a Sr. Salesforce Business Intelligence Analyst with Product Owner experience and who can manage, facilitate and drive product development, customization, testing and deployment of our client applications to meet business needs. The Salesforce BSA will elicit current state in the CRM process, set business process modeling, uncover gaps, document and review custom application specifications, 3rd party integration points, Apex development and REST API integration, data model improvements, data migration from legacy CRM, build a strategy, roadmap for design, development and delivery of Sales Cloud applications, Salesforce Communities, CPQ integration and contribute to global implementation.

### Responsibilities

This position is with our closest technology partner who is using Salesforce for CRM functionality. The business strategy is to acquire customer data and move it across channels, secure data in digital platforms, streamline retail sales process using custom application development, capture leads and manage appointments, hand off data to back-end infrastructure, route web requests using Service Cloud strategy, manage Sales pipelines using Sales Cloud and custom application delivery.

Responsibilities include and not limited to –

- Develop relationships with business teams for new solution design and Business Insights for visualization using Tableau
- Support future solution strategies, draft a release plan, roadmap and set vision for future releases to achieve product goals
- Design and develop functional requirements for reusable custom lightning components, create lightning pages using app builder and app manager, customize Email Alert and Email templates
- Develop functional specifications for Apex Triggers, Apex Batch Classes, Apex Classes and use SOQL to conduct data validation
- Conduct weekly defect triage meetings, collaborate with development teams for Apex platform changes, create change-sets and deploy to production
- Manage Salesforce release pipeline by strategic deployment and planning

### Qualifications

- A minimum of a Bachelor's degree in Management Information Systems or related field
- Minimum of 3 yrs as a Salesforce Business Intelligence Analyst and custom application development, collect and curate data to build visualization graphs
- Minimum 3 yrs in Database modeling, knowledge of ETL and data integration to support customer360 profile data, usable by CRM teams
- Minimum of 3 yrs as a Technical Business Analyst, Visualforce.Com development, Salesforce customization and configuration, 3rd party

### Employment Type

Full-time

### Job Location

Seattle, WA, Northwest, USA

### Base Salary

\$ 75,000 - \$ 85,000

### Experience

- 1 – 3 yrs of experience working in the position of Salesforce Business Intelligence Analyst
- Experience working with Data Integration teams, have strong desire to work on Apex Platform to design, and deliver Salesforce custom applications
- Creative, innovative and have the ability to lead cross functional teams in requirements management
- Experience leading, motivating, and managing various project and program team sizes, including internal and external resources, while holding team accountable for performance
- Strong experience presenting to executive sponsors and demonstrated communication skills; both written and oral with technical and non-technical staff, all levels of management

integration, solution design and documentation

- Experience using development tools like Eclipse IDE to create and review Change Sets, Apex Classes, REST APIs and participate in code review meetings
- Knowledge on SFDC Integration, SOAP, REST web services
- Create custom reports, Dashboards and review with management team

**Date posted**

04/27/2021

**Valid through**

30.05.2021

**Contacts**

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